

The General Product Safety Regulation (GPSR) – Guide

The General Product Safety Regulation (GPSR) is coming into effect from 13-December 2024.

The new GPSR regulations aim to ensure the sale of safe products to customers in the EU and Northern Ireland. The link holds further guidance and information - [General Product Safety Regulation - European Commission](#).

The new regulations will affect Marketplace partners who currently sell within Northern Ireland (NI) and the Republic of Ireland (ROI). To comply with the new regulations, we require further information from you regarding your products, this information will need to be clearly displayed on your selling pages.

Sellers are expected to provide the data in compliance with the new GPSR regulations **for new products onboarded onto The Range Marketplace platform from 13-December onwards**. This will also include any products that have been onboarded before this date, but have not been active or live before **13-Dec**.

Therefore, sellers are not expected to provide new compliance data retrospectively to existing LIVE/ACTIVE products that you are already selling on the platform, as they should already adhere to GPSD regulations. This relates to both Northern Ireland and Republic of Ireland services.

Here is the information required:

1. The product manufacturer's name and contact information.

- This includes the Manufacturers name, postal address and email. We need this information regardless of where the manufacturer is based.
- This information will show on each of your product pages.
 - a. **Manufacturer information:**
 - Required for all products from all sellers, selling within NI or ROI.
 - If the manufacturer is based in the EU, the seller should provide the manufacturer's details as the economic operator.
 - We also require this information for sellers outside of the EU.
 - b. **Manufacturers Outside the EU**
 - If the manufacturer is outside the EU, we require further information of the economic operator. The additional detail you need to provide will be based upon your supply chain setup – please add the relevant information to the CSV taking the below into consideration (please note, this information may change per product):
 - **Importer:**
If the seller imports the products themselves, the seller is the economic operator. They must provide their own details as the responsible party.

- **EU Authorised Representative:**
If the overseas manufacturer has appointed an EU-based authorised representative, the seller must provide the authorised representative's details as the economic operator.
- **Third-Party Importer:**
If the seller sources products from an EU-based importer (who has already taken responsibility for compliance), the seller should provide the importer's details as the economic operator.

You can add all the Manufacturer's information and Economic Operator's information directly onto the platform via CSV or manually, and this needs to be completed per product:

CSV:

Economic Operator Address TEXT (OPTIONAL) UPTO 255 CHARACTERS	Economic Operator Email TEXT (OPTIONAL) UPTO 255 CHARACTERS	Economic Operator Name TEXT (OPTIONAL) UPTO 255 CHARACTERS	Manufacture Address TEXT (OPTIONAL) UPTO 255 CHARACTERS	Manufacture Email TEXT (OPTIONAL) UPTO 255 CHARACTERS	Manufacture Name TEXT (OPTIONAL) UPTO 255 CHARACTERS
Building Number, Street Name, County Area, Country, Postcode/Zipcode	example@emailaddress.com	Example Name	Building Number, Street Name, County Area, Country, Postcode/Zipcode	example@emailaddress.com	Example Name
Building Number, Street Name, County Area, Country, Postcode/Zipcode	example@emailaddress.com	Example Name	Building Number, Street Name, County Area, Country, Postcode/Zipcode	example@emailaddress.com	Example Name

Manual load:

The screenshot shows the 'iRange' product editor interface. On the left is a vertical navigation menu with icons for Product Details, Attributes (selected), Media, Stock, Delivery and Pricing, and currency (£). The main area is titled 'Sofa - Test EXAMPLE Attributes'. It contains several input fields: 'Colour *' with 'Hex Value *' and 'Colour Name *' dropdowns, 'Filter As *' dropdown, and a 'Reset' button. 'Type of Wardrobe *' has checkboxes for 2 Door, 3 Door, 4 Door, 5 Door, Mirrored, Corner, Single Door, Fabric, and Sliding Door. 'Shipping Weight *' has a text input, a unit dropdown (kg), and a 'Fixed' button. 'The Range Marketplace *' has a dropdown menu set to 'Yes'. At the bottom, there are three optional text input fields: 'Economic Operator Address', 'Manufacture Name', and 'Manufacture Address', each with an 'Optional' label to its right. On the left side of the editor, there are buttons for 'Save as Draft', 'Save and Publish', and 'Exit Editor'.

c. If the manufacturer isn't located in the EU or NI, you'll have to indicate an EU-based Responsible Person or entity, along with their name and contact details.

- This includes their name, postal address including Building number, street name, country postcode / zip code, telephone number and email address.
- This is a single point of contact for authorities and customers to address any product safety issues.
- This information will show on your unique seller information page and be accessible to customers.

- Please add this information directly to the platform, via the “settings” page > Business Profiles:

2. Any relevant product information like model number, pictures, and type.

- Include – model number, technical specifications, clear product images.
- This information will show on your product pages, you will need to provide as much detail as possible.
- Please add your additional information when onboarding new products via CSV or manually, you will need to include:
 - **Model Number** – this is per product, you can load this manually or by CSV – this will show in specification on the product page:

Product Model Number
TEXT (OPTIONAL)
UPTO 255 CHARACTERS
000EXAMPLE
000EXAMPLE

- **Technical specification** – this will be added into product features. Please provide as much technical specification as possible, depending on the product type, this will differ.
 - Product listings must include enough technical spec to ensure that the product is safe for its intended use. Please include as many technical specifications as possible. The list below gives some examples of what might be relevant for different types of products.

Examples of what relevant "technical specifications" (but not limited to):

Product info: Name, description, model number (as above).

Physical specs: Dimensions, materials, weight – all to be included as attributes on the CSV.

You can add the following into features manually or via CSV:

Electrical safety: Voltage, power source, wattage, energy efficiency

Mechanical safety: Load capacity, durability.

Chemical safety: Hazardous substances, REACH compliance.

Environment tolerances: Temperature range, use conditions.

Instructions: Assembly, usage, maintenance.

Add Product Technical Specification manually or via CSV > add information into Key Product Features, they will show in priority order on the product pages:

Key Product Features 1	Key Product Features 2	Key Product Features 3	Key Product Features 4	Key Product Features 5	Key Product Features 6	Key Product Features 7	Key Product Features 8	Key Product Features 9	Key Product Features 10
TEXT (OPTIONAL)									
UPTO 50 CHARACTERS									
A feature of the toy car 1	A feature of the toy car 2	A feature of the toy car 3	A feature of the toy car 4	A feature of the toy car 5	A feature of the toy car 6	A feature of the toy car 7	A feature of the toy car 8	A feature of the toy car 9	A feature of the toy car 10

- Please note, regarding product traceability, batch numbers, serial numbers must be clearly on products themselves or printed on the packaging. It must be easily accessible to the customer.

3. Product safety and compliance information like warnings and safety information (which can be included in labels and product manuals)

- This must include, warning labels, safety information, product manuals including instructions / warnings of safe use. There are several different ways to provide this information:
 - Warnings / Safety labels – can be added as images, please add the URL link to each individual product on the CSV. They will show as images on product pages and are in addition to your product imagery. Please ensure they are correctly ordered.

Image Link 1	Image Link 2	Image Link 3	Image Link 4	Image Link 5
TEXT (OPTIONAL)				
MAX LINK LENGTH 255 CHARACTERS				
https://www.example.com/image_1.jpg	https://www.example.com/image_2.jpg	https://www.example.com/image_3.jpg	https://www.example.com/image_4.jpg	https://www.example.com/image_5.jpg

- Warnings / Safe Use warnings – can be included in product specification on your selling page and can be loaded as an attribute via CSV.

Product Safety - Warnings or Safety Guidance
TEXT (OPTIONAL)
UPTO 255 CHARACTERS
Text will be included in specification
Text will be included in specification

- Product Manuals & instructions containing safety / warning information – you can load this as a PDF manually or via CSV. If you host PDFs on-line, please provide the URL links.

Instruction File
URL (OPTIONAL)
MANDATORY FOR EU
https://example.com/manual.pdf
https://example.com/manual.pdf

The screenshot shows the iRange product editor interface. On the left is a dark blue sidebar with icons for various product management functions. The main content area is divided into sections for editing product details. The 'Variant' section is currently active, showing fields for variant reference, GTIN, and variant name. There is also a large text area for additional description text and a list of additional product features. At the bottom, there is a field for a PDF instruction manual link and a 'Save variant' button.

Product listings must include necessary warnings and safety information, such as hazard warnings, usage instructions, age restrictions, and any specific safety precautions or certifications (e.g. CE mark, safety warnings for electrical items, choking hazards for toys), which should also be clearly outlined in labels and product manuals.

Examples of "warning and safety information" (but not limited to):

- For indoor use only
- Keep out of reach of children
- Wear protective gear
- Risk of choking hazard
- Keep away from open flames
- In case of eye contact, rinse immediately with water.
- Age restrictions
- CE marks

4. Product recalls – A guide will be sent to you explain the procedure shortly